## Algorithmic Crowdsourcing and Applications in Social Networking

Jie Wu Dept. of Computer and Info. Sciences Temple University

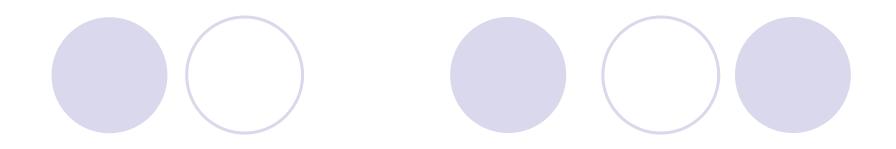
# Road Map

Introduction

- Mechanical Turk
- Applications
- Paradigms



- Challenges and Opportunities
- Social Crowdsourcing
- Conclusion



What Why Basic Components Examples

## INTRODUCTION

## What is Crowdsourcing?

 Coordinating a crowd (a large group of people online) to do micro-work (small jobs) that solves problems (that software or one user cannot easily do)



As a Mechanical Turk Worker you:

· Choose your own work hours

Find HITs Now

Get paid for doing good work

Can work from home

Find an

interesting task





## The Benefits of Crowdsourcing

Performance

Inexpensive

Fast

- Human Processing Unit (HPU)
  - More effective than CPU (for some apps)
    - Image labeling
    - Language translation
    - Social network survey

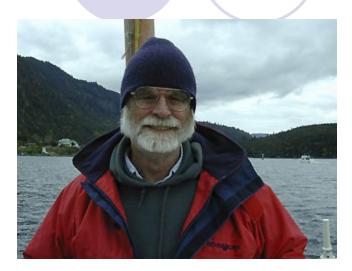
## Basic Components

### Requester

- People submit jobs
- Human Intelligence Tasks (HITs)
- Worker
  - People work on jobs
- Platform
  - Job management
  - Amazon Mechanical Turk (MTurk)



## Example 1: Help Find Jim Gray



Jim Gray, Turing Award winner, went missing with his sailboat outside San Francisco Bay in January 2007.

• Use satellite image to search for his sailboat.



## Example 2: DARPA Network Challenges

#### WE HAVE A WINNER!

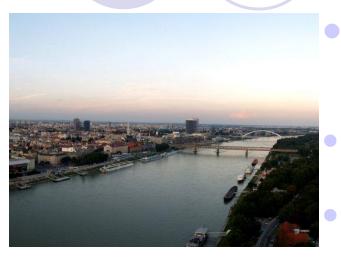
MIT RED BALLOON CHALLENGE TEAM





- Problem (2009): \$40,000 challenge award for the first team to find 10 balloons.
  - MIT team won under 9 hours.
- Winning strategy
  - \$2,000 per balloon to the first person to send the correct location
  - \$1,000 to the person who invited the winner
  - \$500 to whoever invited the inviter
  - ... (or to charity) ...

## Example 3: Tag Challenges



- Problem (March 31, 2012): Find five suspects in Washington, D.C., New York, London, Stockholm, and Bratislava.
- Winner from UCSD CrowdScanner: located 3 of the 5 suspects.
- Winning strategy: same as MIT. Also, recruiters of the first 2,000 get \$1.

#### Washington DC



#### New York City



Oulorado State Oniv.

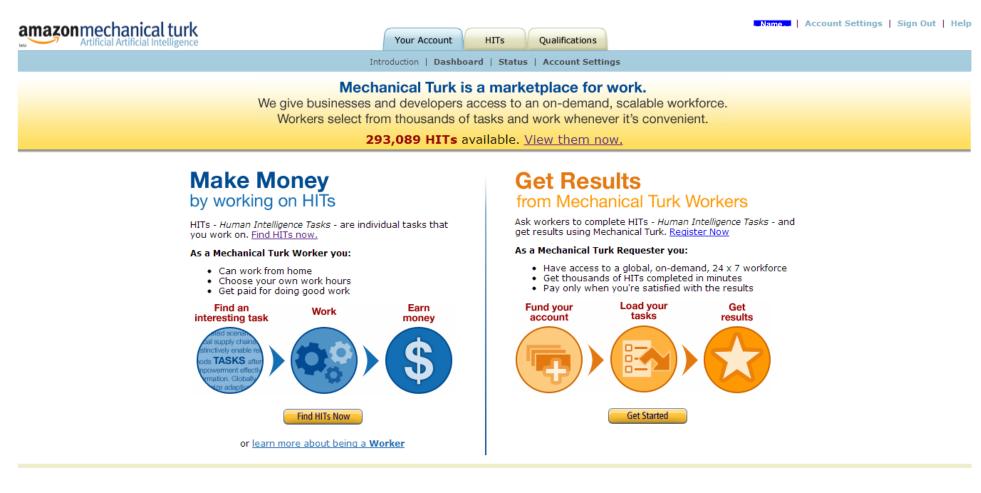
Bratislava





Worker HIT Dashboard

## MECHANICAL TURK



- As a worker, make an average of \$0.03 per task
- Paid directly to Amazon account
- As requester, set up simple tasks for workers to complete
- Quality control is possible through MTurk services

# Create a Project: work contents

← go to MTurk.com					Wei Chang	Account Settings   Sign Out   He		
amazonmec	hanical tur		TER					
Home	Create	Manage	Developer	Help				
New Project	New Batch with a	an Existing Project				Create HITs individually		
Edit Proje								
Specify the prop Enter Pro		Design Layout	e HITs created using					
Project Nam	e: Tagging of a	n Image	This name is not displa	ayed to Workers.				
Describe yo	ur HIT to Worke	ers						
Title	Describe an in	nage						
	Describe the task to	Workers. Be as specific as	possible, e.g. "answer a sur	vey about movies", instead of "short survey", so	o Workers know what to expect.			
Description	Please view an	nd write a tag for a	n image					
	Give more detail ab	out this task. This gives W	orkers a bit more informatio	in before they decide to view your HIT.				
Keywords	image, tag, pic	image, tag, picture, tagging, photo, different						
	Provide keywords the	at will help Workers search	h for your HITs.					
	This project	may contain poten	tially explicit or offens	sive content, for example, nudity. (s	See details)			

## Create a Project: rewards

#### Rewards

### Available work positions

### Deadline

Setting up your HIT	
Reward per assignment	\$ 0.05 Tip: Consider how long it will take a Worker to complete each task. A 30 second task that pays \$0.05 is a \$8.00 hourly wage.
Number of assignments per HIT	How many unique Workers do you want to work on each HIT?
Time allotted per assignment	1     Hours ▼       Maximum time a Worker has to work on a single task. Be generous so that Workers are not rushed.
HIT expires in	7 Days  Maximum time your HIT will be available to Workers on Mechanical Turk.
Results are automatically approved in	8 Hours  After this time, all unreviewed work is approved and Workers are paid.

## Create a Project: select workers

Specify ALL the qualifications Workers must meet to work on your HITs:

	•	remove	
	- Select	greater than or equal to 🔻	95 remove
	Aasters Categorization Masters Photo Moderation Masters Masters	greater than or equal to <b>v</b>	1000 remove
3	ystem Qualifications Location		
<sup>//</sup> G	HIT Approval Rate (%) for all Requesters' HITs Number of HITs Approved Qualification Types you have created		

ies 🔘 No

Specify ALL the qualifications Workers must meet to work on your HITs: Masters remove ٧ HIT Approval Rate (%) for all Requesters' HITs greater than 95 ▼ remove • ۲ equal to Number of HITs Approved 1000 remove • exists greater than (+) Add another criterion (up to 5) greater than or equal to less than less than or equal to not equal to

Workers who qualify to do my HITs can preview my HITs.

## Worker: Contract for a HIT

Artificial Artificial Intelligence	Your Accou		3,115 HITs ailable now	cide se i ricedem	. oottings   orgin out
Find HITs 💌 containi		vailable To You   HITs Assigned To You that pay at least \$		you are qualified ester Qualification 😡	
<b>ll HITs</b> -10 of 1982 Results					
Sort by: 🛛 HIT Creation Date (newest first) 💌 🚥	Show all details   H	ide all details			1 <u>2 3 4 5 &gt; Next</u> >> <u>Las</u>
Copy Text from Coupon Image			Not Qualified	to work on this HIT (Why?)	<u>View a HIT in this gro</u>
Requester: Coupon Vision	HIT Expiration Date:	Jun 21, 2014 (51 weeks 2 days)	Reward:	\$0.08	
	Time Allotted:	10 minutes	HITs Available:	14	
Proofread OCR Data			<u>Ta</u>	ke Qualification test (Why?)	<u>View a HIT in this gr</u>
Requester: Brian Robertson	HIT Expiration Date:	Jul 3, 2013 (6 days 23 hours)	Reward:	\$0.30	
	Time Allotted:	2 hours	HITs Available:	2	
Get product codes and prices from receipt image (get bonuses for	r long receipts)		<u>R</u>	equest Qualification (Why?)	<u>View a HIT in this gr</u>
Requester: Shopping	HIT Expiration Date:	Jul 1, 2013 (4 days 23 hours)	Reward:	\$0.03	
	Time Allotted:	45 minutes	HITs Available:	2	
Click and provide fast feedback B-US RHL-003			Not Qualified	to work on this HIT (Why?)	<u>View a HIT in this gr</u>
Requester: CrowdFlower	HIT Expiration Date:	Jul 3, 2013 (6 days 23 hours)	Reward:	\$0.01	
	Time Allotted:	30 minutes	HITs Available:	219	
Basic Caption Requirements					View a HIT in this gr
Requester: Redwood	HIT Expiration Date:	Jun 26, 2014 (52 weeks)	Reward:	\$0.02	
	Time Allotted:	15 minutes	HITs Available:	11	
				in the second in the second	

Identify company/publication from a photo

lat Qualified to work on this UTT (Why?) L. View a UTT in this group

#### Select a HIT

• By creation date, payment amount, time allotment

## Worker: Avoid Shady Owner

#### How Turkopticon works:

Turkopticon adds functionality to Amazon Mechanical Turk as you browse for HITs and review status of work you've done. As you browse HITs, Turkopticon places a button next to each requester and highlights requesters for whom there are reviews from other workers. Bad reviews let you avoid shady employers and good

quester:	Product Search	HIT Expiration Date
	communicativity:	1.00 / 5
	generosity :	2.57 / 5
e website co	fairness :	2.86 / 5
quester:	promptness :	2.00 / 5 on Date
	What do these scores mean?	d:
	Scores based on 7 reviews	
te YouTube	Report your experience with the	his requester »
quester:	Mr. Movie Quote	mil expiration Date:
		Time Alletted

reviews help you find fair ones. You can view reports made against requesters with a quick click.

As you review HITs you've completed, are there HITs you weren't fairly paid for? Turkopticon adds a button that lets you review requesters from your "Status Detail" page.

## Worker: Reviewing a HIT

Timer: 00:00:00 of 10 minutes

Want to work on this HIT? Want to see other HITs? Accept HIT

Skip HIT

Total Earned: \$4.72 Total HITs Submitted: 7

Duration: 10 minutes

Reward: \$0.02 per HIT HITs Available: 39

Copy Text from Business Card Requester: Oscar Smith Qualifications Required: None

se Copy Text from Business Card:		Your Current Quality Score is: If you have a high enough score, you will be ? - considered for promotion to a Trusted Worker.		
	Name			
Duciant	Title	Company		
Project	Email	Website		
Project Please Accept 123 Arrowhead Ave. HIT Firstscar Smith Weetborough. CO 123-5 HIT Firstscar Smith Lead Research Manager 1-(213)233-1050 (213)674-4213	Address: ? Address Line 1 add line City	State	Zip Code	
email - project.c=NOTE! This is a Sample	City	State	Zip Code	
	Phone: <u>click here i</u>	f not a U.S. phone nun	nber ?	
Please select/crop company logo or	Wo	ork Ext.		
image from the business card above.	Mob	ile		
Click + Drag to select the company logo.	F	ax		
	add phone			

- Review the HIT before accepting
  - Shown full task, allotted time (10 minutes), reward amount (\$0.02)

## Worker: During a HIT

Timer: 00:02:27 of 10 minutes

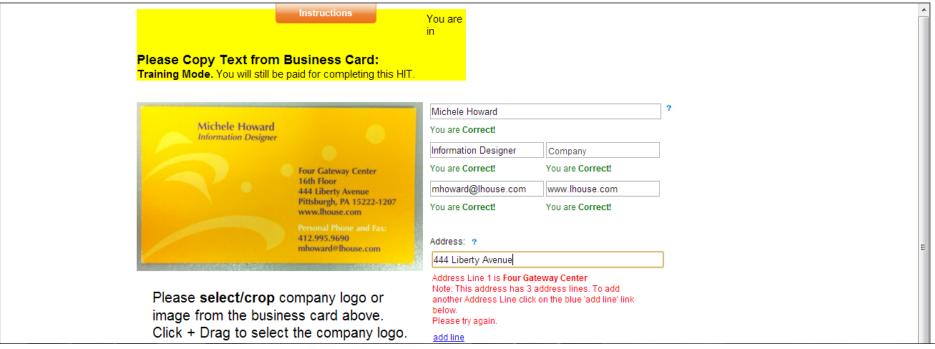
Finished with this HIT? Let someone else do it? Submit HIT

Total Earned: \$4.72 Total HITs Submitted: 7

Automatically accept the next HIT

Return HIT

Copy Text from Business Card			
Requester: Oscar Smith	Reward: \$0.02 per HIT	HITs Available: 1	Duration: 10 minutes
Qualifications Required: None			



- Shows duration of time
- Gives worker the option to "Return" the HIT

## Worker: Completing a HIT

imer: 00:00:00 of 10 minutes	Want to work on this HIT?	Want to see other HITs? Skip HIT		Total H	Total Earned: \$4.73 ITs Submitted: 8
Your results have been submitted to Oscar Smith a You can work on this new HIT by clicking the "Accept HIT" button		ortly.			
Copy Text from Business Card Requester: Oscar Smith Qualifications Required: None			Reward: \$0.02 per HIT	HITs Available: 3	Duration: 10 minutes

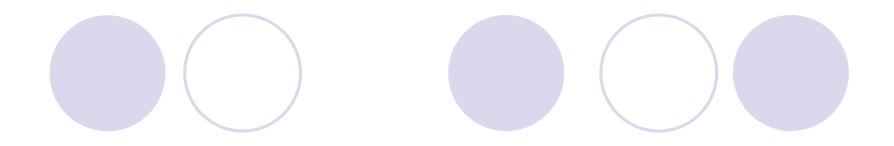
- Confirmation message in green
- Automatically shows the next HIT submitted by the same requester

#### • Check Dashboard to see if HIT is accepted

## Worker: Sample Dashboard

K							
ce	Your Account		HITS	Qualificatio		<b>,650 HITs</b> lable now	
Ir	ntroduction   Das	shboard	Status	Account s	Settings		
							or which y
HITS containing				that pay a	at least \$	0.00	require Ma
Dashboard - Name (If y	ou're not Name	, <u>click he</u>	<u>re</u> .)		Your	Worker ID:	
Total Earnings (What's t	:his?)						
Rewards You Have Earn	ied						Value
Approved HITs							\$4.72
Bonuses							\$0.00
Total Earnings							\$4.72
Your HIT Status 🕐	<u>Vhat's this?)</u>						
Date		s	ubmitted	Approved	Rejected	Pending	Earnings
Today			1	0	0	1	\$0.00
<u>Jun 3, 2013</u>			7	7	0	0	\$4.72
						<u>v</u>	iew more
HIT Totals (What's t	this?)						
HITs You Have Accepted	d Value	Rate	HITs \	You Have Si	ubmitted	Value	Rate
	9	_	HITs	Submitted		8	-
HITs Accepted			4.0	proved		7	100.0%
HITs Accepted Submitted	8	88.9%	Ap	proved			
	8	88.9% 11.1%		jected		0	0.0%

©2005-2013 Amazon.com, Inc. or its Affiliates

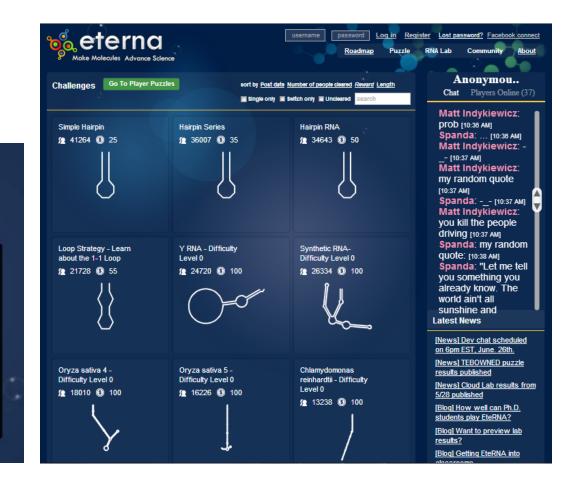


EteRNA

## APPLICATIONS: BIOLOGY

 Aim: to gain mastery over the way RNA molecules folds.

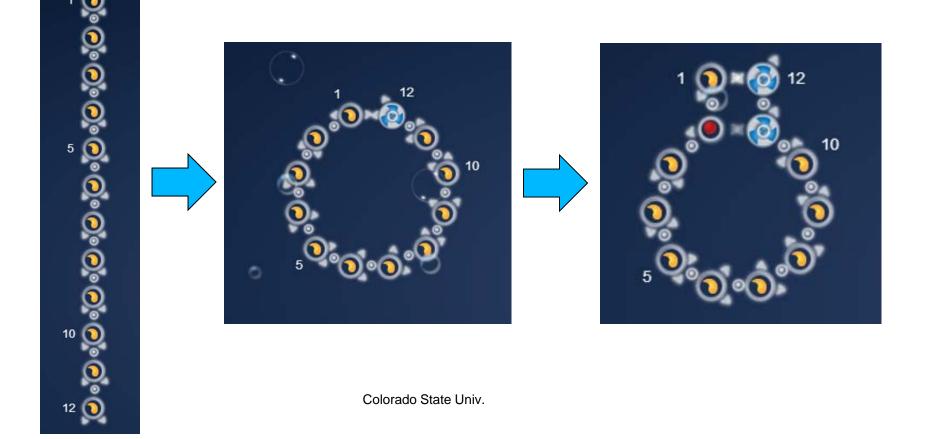




Colorado State Univ.

Next

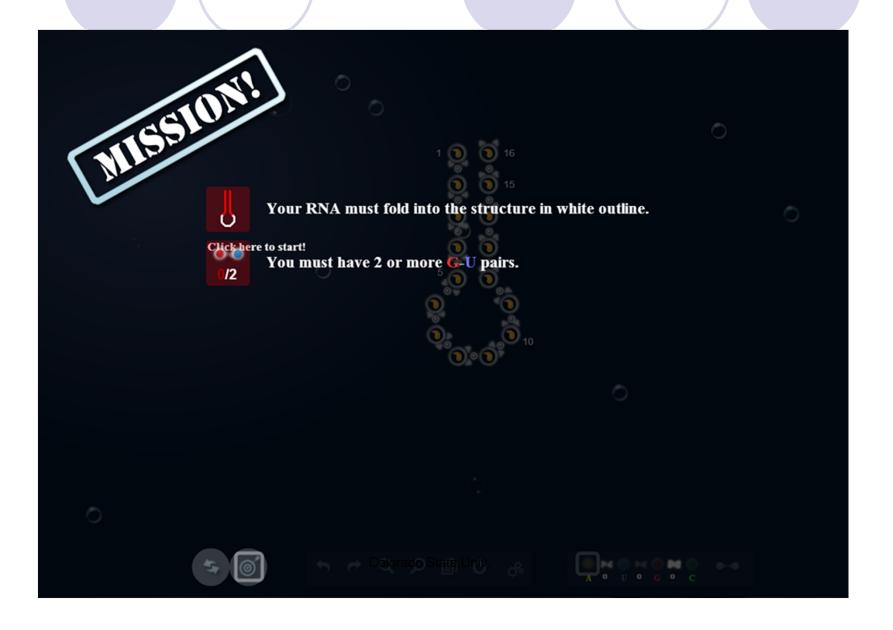
 By assigning different colors (RNA nucleotides), a RNA chain will fold into different structure



and cleaves mRNAs which match the siRNA that is bound to it.

Make Molecules Advance Science	username password Log in Regin Roadmap Puzzle	ster Lost password? Facebook connect RNA Lab Community <u>About</u>
Simple Hairpin	Follow	Anonymou Chat Players Online (51)
▲ 47875 ④ 25 16 Nov 2010	Play Now	(4:59 PM) hoglahoo: yes it is [4:59 PM] hoglahoo: ok, just checking [4:59 PM] TomoeUzumaki: hello hoglahoo (4:59 PM] hoglahoo: hello Tomoe [4:59 PM] Rayrane: who is cohenf? [5:00 PM] TomoeUzumaki: going to see Kaze Tachinu [5:00 PM] cohenf: yes [5:00 PM] hoglahoo: who is Kaze Tahinu? [5:00 PM]
Structure Notation		Cohenf: rayrane [5:00 PM] hoglahoo: Tachinu* [5:00 PM] cohenf: franki is cohen [5:01 PM] Please log in to chat
		Open Chat Window
		Latest News
•••		[News] Cloud Lab 11, 12, and 13 results published. [News] Eterna results
Puzzle Description		published in PNAS [News] Crowdsourcing errors in any puzzle description
"Difficulty Lever"		[Blog] Naked RNA - Nuclear Magnetic Resonance
Welcome to the Hairpin RNA Series.		[Blog] Naked RNA - X-Ray Chrystallography
"Science"		[Blog] Towards 3D design
A small hairpin RNA or short hairpin RNA (shRNA) is a sequence of RNA the be used to silence gene expression via RNA interference. shRNA uses a ve- the U6 or H1 promoter to ensure that the shRNA is always expressed. daughter cells, allowing the gene silencing to be inherited. The shRNA hairpi machinerv into siRNA, which is then bound to the RNA-induced silencing co	ctor introduced into cells and utilizes This vector is usually passed on to in structure is cleaved by the cellular	Latest Wiki

[Wiki]What is RNA?









GWAP.com reCAPTCHA OnToGalaxy

## COMMONSENSE KNOWLEDGE

## GWAP.com: CMU

ESP GameLabeling images

# Tag a TuneLabeling tunes





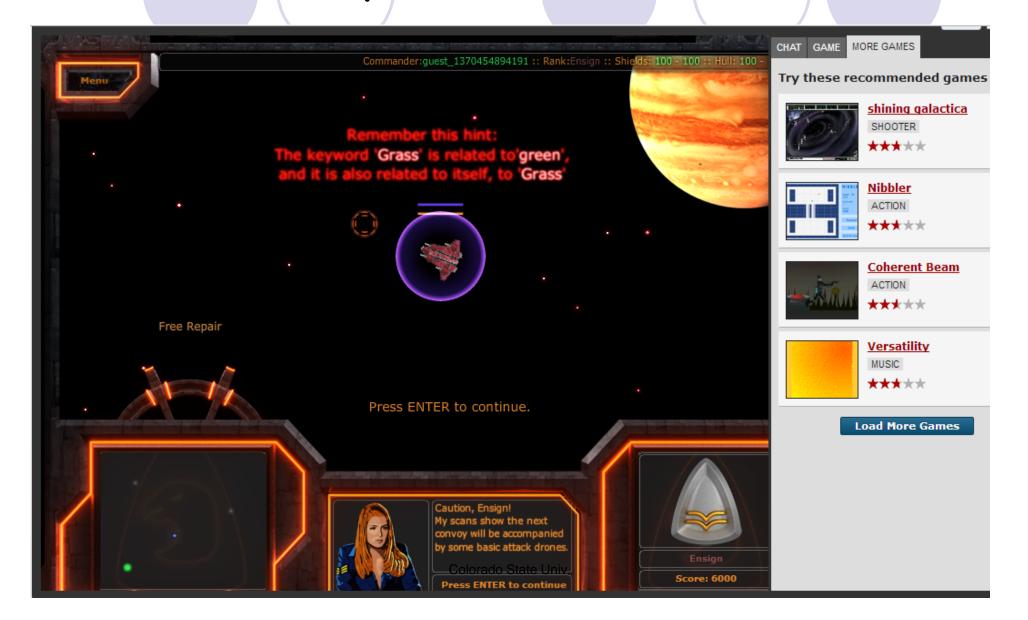
## reCAPTCHA: CMU



Colorado State Univ. Blog | About Us | Contact | FAQs | Terms | Privacy @ 2009, all rights reserved.

Dinoa

## OnToGalaxy: University of Bremen



## OnToGalaxy: University of Bremen

- Given a keyword
   e.g., "tourism"
- Collect pods with words related to keyword
  - e.g., "voyage"
- Shoot down pods with unrelated words
  - e.g., "resist"
- An experimental game platform

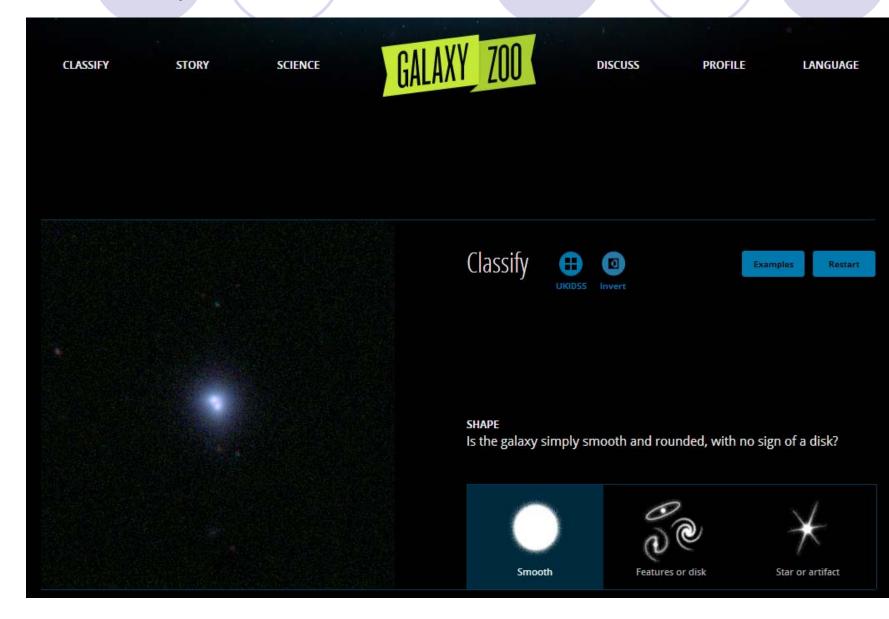




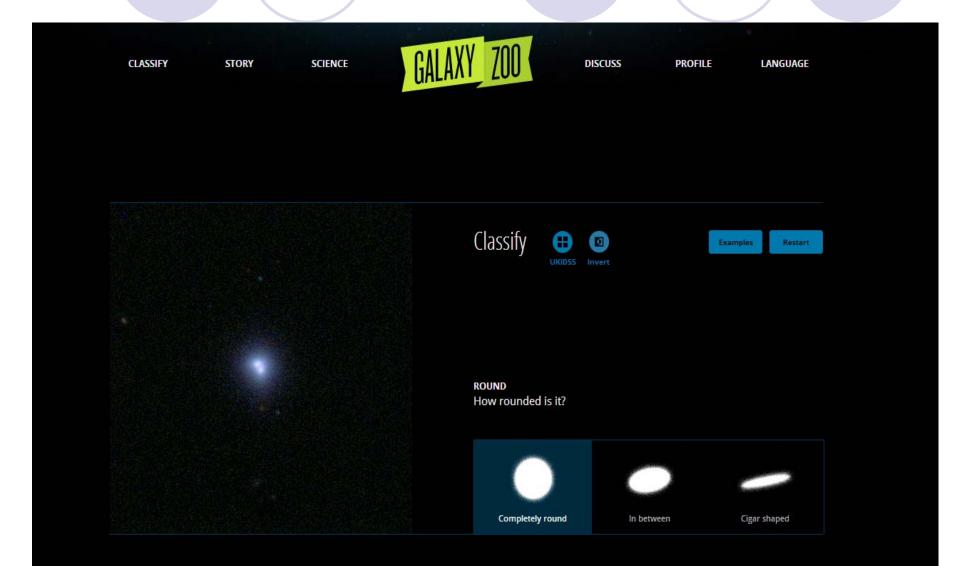
Galaxy Zoo Fine-grained Recognition

## IMAGE PROCESSING

## GalaxyZoo: Zooniverse



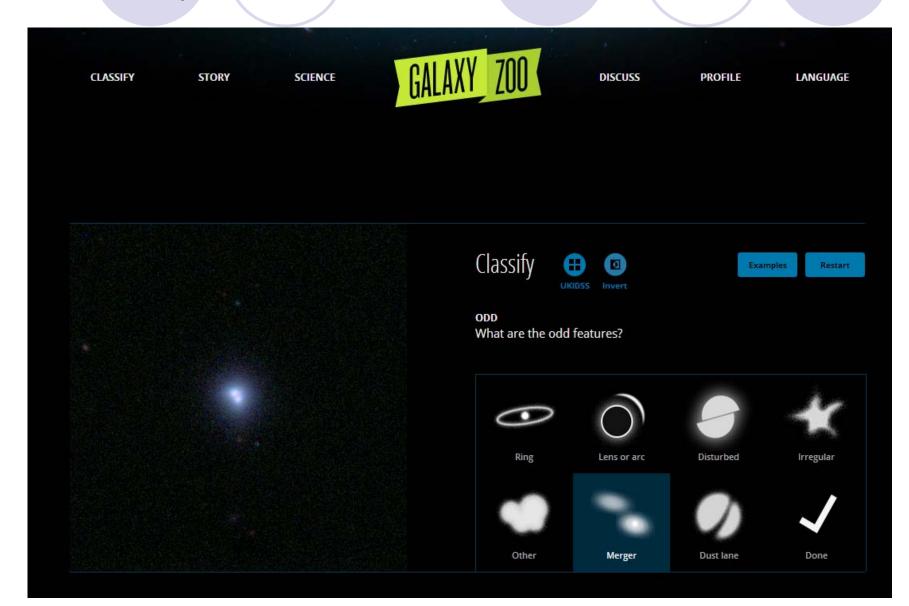
## GalaxyZoo: Zooniverse



# GalaxyZoo: Zooniverse

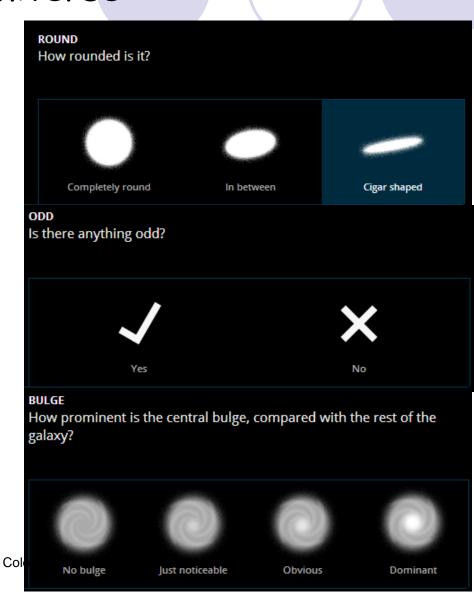
CLASSIFY	STORY SCIENCE	GALAXY ZOO	ISS PROFILE LANGUAGE
		Classify 🕀 💿	Examples Restart
		ODD Is there anything odd?	
		Yes	No

### GalaxyZoo: Zooniverse

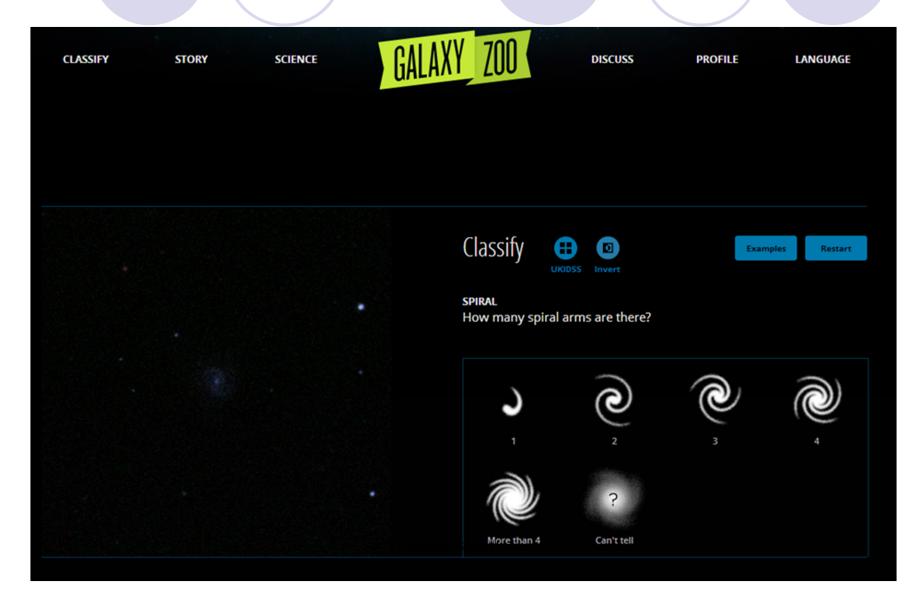


#### GalaxyZoo: Zooniverse

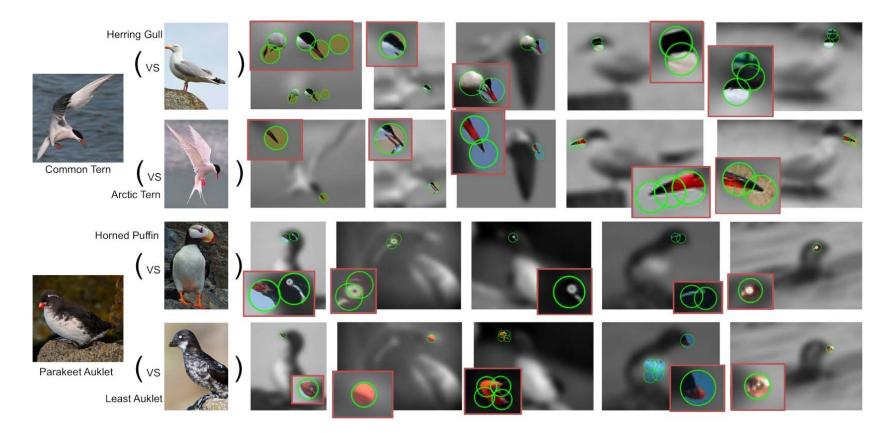
- Zooniverse
  - A website dedicated to citizen science projects
- A platform to label the different galaxies
- Step-by-step instructions and visual guidelines



### GalaxyZoo: Zooniverse



# Fine-Grained Recognition



J. Deng et al, "Fine-Grained Crowdsourcing for Fine-Grained Recognition," CVPR 2013



Sequential Iterative and Parallel Divide-and-Conquer Divide-and-Conquer and Aggregate Map and Reduce: a Special Case

#### PARADIGMS

#### Sequential: Collaborative Workflow

Lexical translation

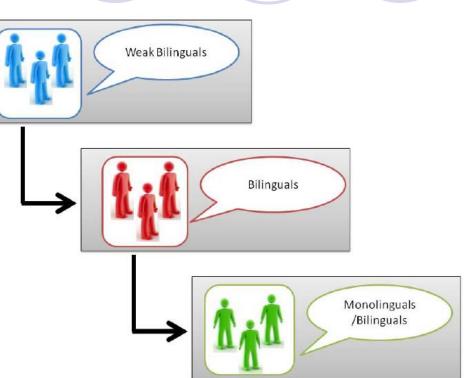
(weak bilinguals or machin

Assistive translation

(strong bilinguals)

Refine sentence

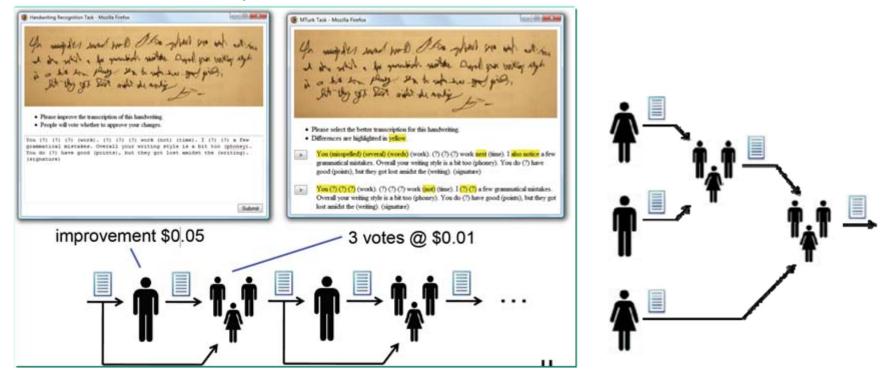
(monolinguals)



V. Ambati et al, "Collaborative Workflow for Crowdsourcing Translation," CSCW 2012

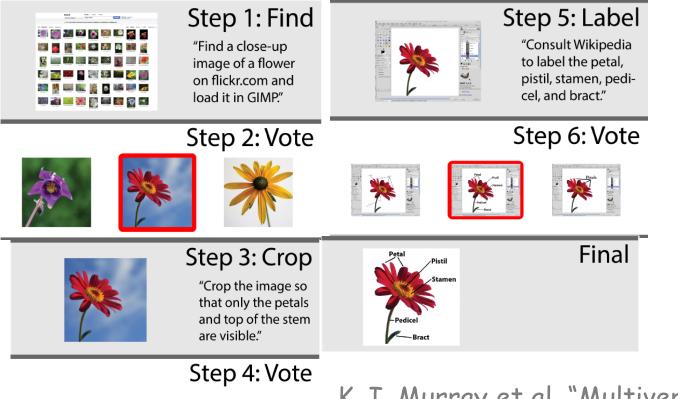
#### **Iterative and Parallel**

#### Iterative improve and vote



G. Little et al, "Exploring Iterative and Parallel Human Computation Processes," HCOMP 2010

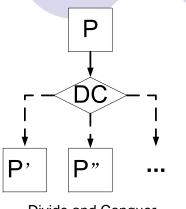
#### Divide-and-Conquer

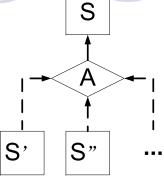


K. I. Murray et al, "Multiverse: Crowd Algorithms on Existing Interfaces," CHI 2013

#### Divide-and-Conquer and Aggregate

- Divide-and-Conquer and Aggregate
  - Decompose a problem statement and aggregate the results

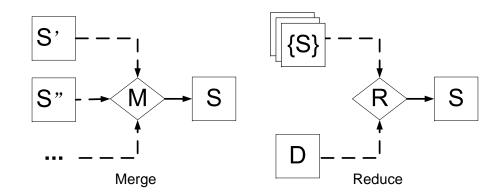




Divide and Conquer

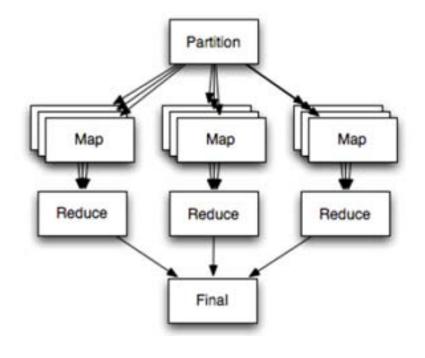
Aggregate

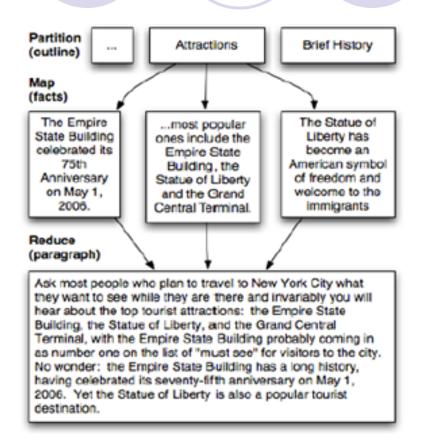
- Two special aggregates
  - o Merge
  - Reduce



P. Minder et al, "Crowdlang - First Steps Towards Programmable Human Computers for General Computation," AAAI 2011.

#### Map and Reduce: A Special Case





A. Kittur et al, "Crowdforge: Crowdsourcing complex work," UIST 2011 Colorado State Univ.



Challenges Opportunities

#### CHALLENGES AND OPPORTUNITIES

### Challenges

Each set has S/2 items		
r workers	r	1
Each set has S/10 items		
	r   r   r	

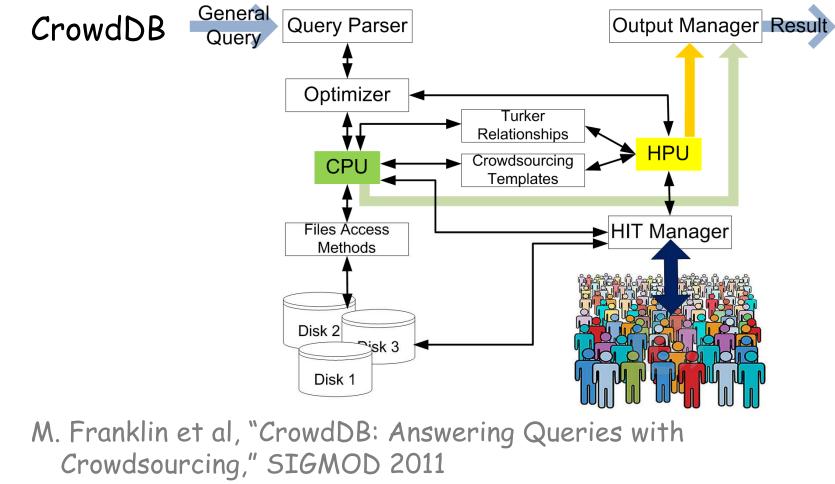
Trade-offs: time, cost, and quality
 Max algorithm with human error (with a probability)
 Maximize quality (via redundancy) subject to cost and time

P. Venetis et al, "Max Algorithms in Crowdsourcing Environments," WWW 2012

Incentive: money, glory, and love
 Platform-centric: a Stackelberg game
 User-centric: auction-based incentive mechanism

D. Yang et al, "Crowdsourcing to Smartphones: Incentive Mechanism Design for Mobile Phone Sensing," MobiCom 2012. Colorado State Univ.

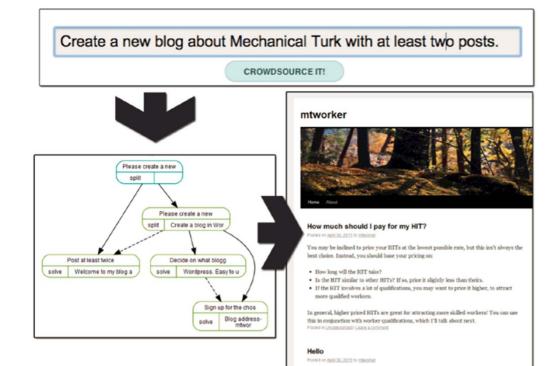
### Challenges: HPU + CPU



### Challenges: Collaborative Workflows

#### Turkomatic

- Complex works require careful and accurate design workflow
- Problems:
  - Loop subtasks
  - Task starvation



Welcome to my blog about Mechanical Turk! Here, I'll be posting some of my favorite recipes for Mechanical Turk. You'll be able to follow along at home and create delicious HITs. From the comfort of your own home! Stay tuned and i'll show you some of the best

strategies for keeping your Turk workers engaged

A. Kulkarni et al, "Collaboratively Crowdsourcing Workflows with Turkomatic," CSCW 2012

# Opportunities

# Beyond simple workflows Graph search Graph match

# Beyond simple worker selection Opnamic procurement

Beyond independent workers
Social networks

#### Beyond Simple Workflows

#### Graph search

O Human-assisted graph search

O Best sequence of questions with simple Y/N answers

A. Parameswaran et al, "Human-Assisted Graph Search: It's Okay to Ask Questions," VLDB 2010

#### Graph match

- OPeople graph (who knows and/or communicates with whom)
- OPuzzle graph (ideas are compatible and can merge)
- Natural dynamic for people to merge their compatible ideas
- C. Brummitt et al, "Jigsaw Percolation: What Social Networks Can Collaboratively Solve a Puzzle," 2012

### **Beyond Simple Worker Selection**

#### Dynamic Procurement (multi-armed bandit)

• A gambler facing a row of slot machines

• Which one to play, how many times, and in which order

 Each machine having a random reward from a fixed distribution

• Objective: maximizing the sum of rewards earned through a sequence of lever pulls



A. Badanidiyuru et al, "Bandits with Knapsacks: Dynamic Procurement for Crowdsourcing," 2013

#### **Beyond Independent Workers**

- Social network of workers
- Iterative recruitment of workers through social ties
- Challenges
  - Graph searching
  - Timeliness of responses
  - Stoppage condition





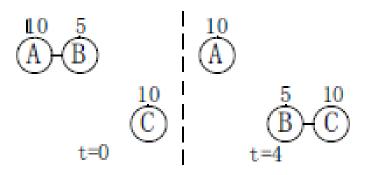
Computational Surplus Around QQ Example

#### SOCIAL CROWDSOURCING

#### Computational Surplus Around

#### Friends help friends

- Fixed individual capability
- Probabilistic friends' capability
- Makes dissemination decisions
  - Based on the estimations of the fixed and potential computational capacities

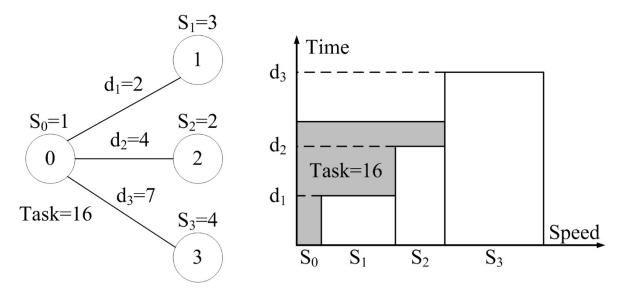


S. Zhang et al, "Minimum Makespan Workload Dissemination in DTNs: Making Full Utilization of Computational Surplus Around ," MobiHoc 2013

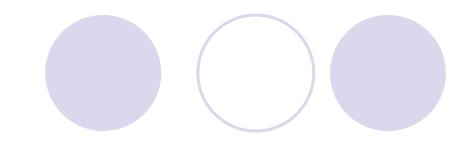
### Water Filling Schedule

Response delay

- Computation (by a friend)
- Reply delay



# QQ Example



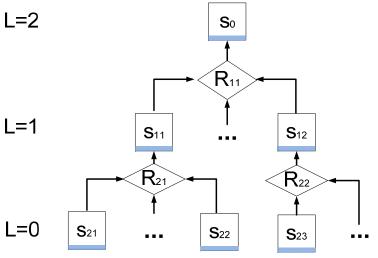
- Tencent QQ, or QQ
  - Instant messaging
- As of March 2013
  - 798.2 million active QQ accounts
  - Peak of 176.4 million simultaneous online users
- QQ experiment
  - Exploring social status of QQ users by responses



#### Iterative Request/Reply (reduce)

Initial label is L = "2" (subtract L by 1 when forwarding this request to QQ friends)

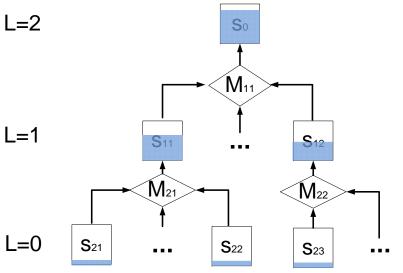
 When L = 0, return the total number of QQ friends



- When L > 0, do the following:
  - Forward this request to all QQ friends
  - After receiving the first 10 replies, compute the average number of friends, and send them back to me

#### Iterative Request/Reply (merge)

- Initial label is L = "2" (subtract L by 1 when forwarding this request to QQ friends)
- When L = 0, return the following:
  - Basic information (B)
  - Number of friends (N)
  - Timestamps (T)



- When L > 0, do the following:
  - Forward this request to all QQ friends
  - Pack the first 10 replies, together with your own information (B, N, T), and send them back to me



Summary Acknowledgements

#### CONCLUSION

### Summary

 HPU as a new paradigm to compliment the traditional CPU-based computing

Many unexplored algorithmic problems

- Worker selection
- Social connections of workers
- Workflow design
- Cost-time-quality trade-offs
- Incentive mechanisms

# Acknowledgements

Wei ChangTemple University



OGrace Ju Carnegie Mellon University